

Student Account Services



THE UNIVERSITY OF
ALABAMA[®]

How are students billed?

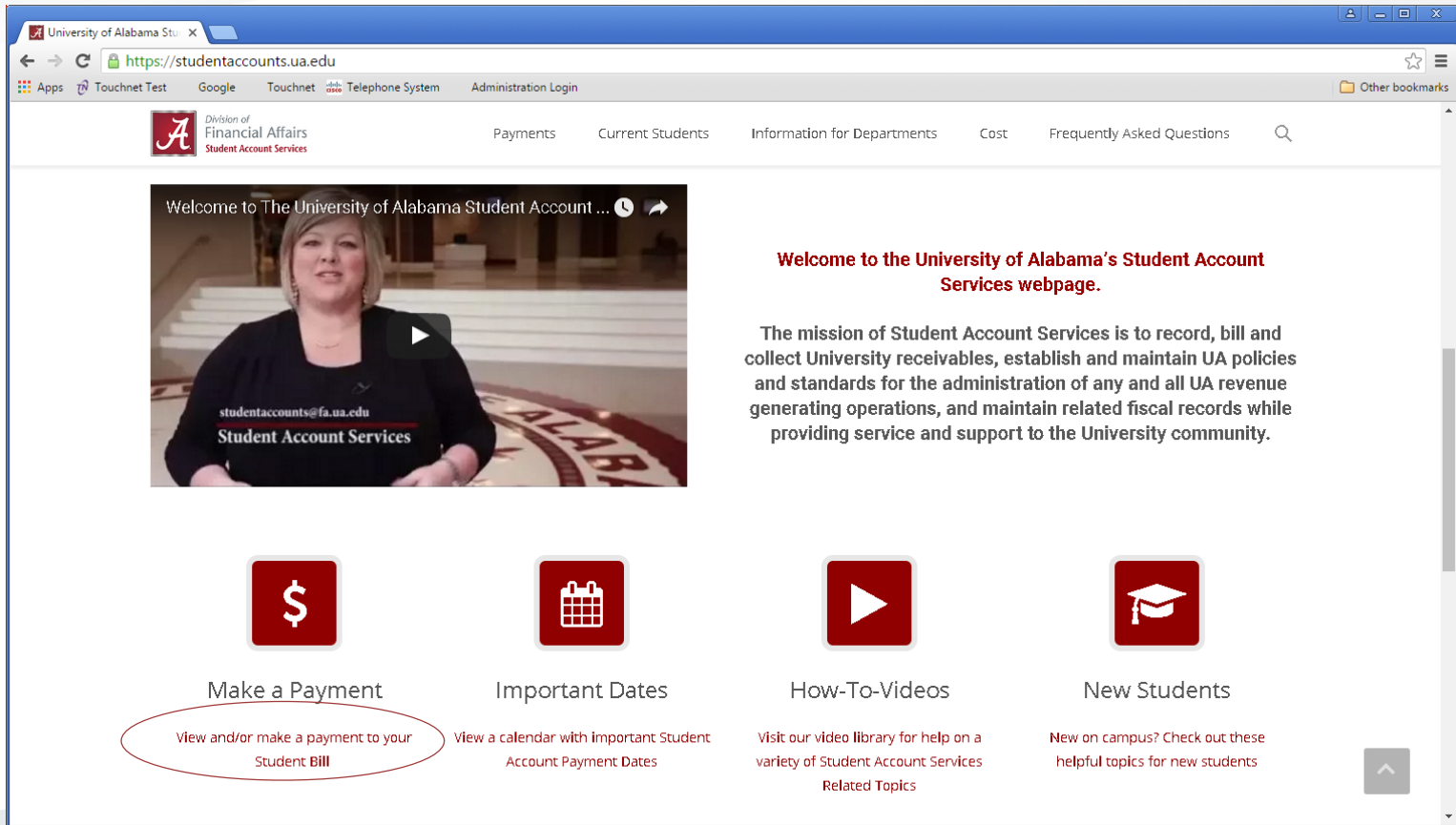
- All billing occurs through the student financial account at ***myBama.ua.edu***. Paper bills are not mailed.
- Students and Authorized Users are notified when bills are available via email.
- The student's email address for University official business is the @crimson.ua.edu.
- Students can opt in for text messages and add an alternate email address.

Why do I need an Authorized User account?

- Authorized User accounts must be set up by the student and are required for our office to discuss your student's financial information with you.
- Authorized Users will receive communications from Student Account Services.
- Authorized Users can view the student's financial account, make payments and enroll in payment plans.

How do I access my student's account?

<https://studentaccounts.ua.edu>



The screenshot shows the University of Alabama Student Account Services webpage. The browser address bar displays <https://studentaccounts.ua.edu>. The page header includes the University of Alabama logo and navigation links: Payments, Current Students, Information for Departments, Cost, and Frequently Asked Questions. A video player on the left shows a woman with the text "Welcome to The University of Alabama Student Account Services" and "studentaccounts@fa.ua.edu". To the right, a welcome message states: "Welcome to the University of Alabama's Student Account Services webpage. The mission of Student Account Services is to record, bill and collect University receivables, establish and maintain UA policies and standards for the administration of any and all UA revenue generating operations, and maintain related fiscal records while providing service and support to the University community." Below this, four main service areas are highlighted with red icons: "Make a Payment" (dollar sign icon), "Important Dates" (calendar icon), "How-To-Videos" (play button icon), and "New Students" (graduation cap icon). The "Make a Payment" section is circled in red, with the text "View and/or make a payment to your Student BILL" below it. The other sections have brief descriptions: "View a calendar with important Student Account Payment Dates", "Visit our video library for help on a variety of Student Account Services Related Topics", and "New on campus? Check out these helpful topics for new students".

University of Alabama Student Account Services

Payments Current Students Information for Departments Cost Frequently Asked Questions

Welcome to The University of Alabama Student Account Services

studentaccounts@fa.ua.edu
Student Account Services

Welcome to the University of Alabama's Student Account Services webpage.

The mission of Student Account Services is to record, bill and collect University receivables, establish and maintain UA policies and standards for the administration of any and all UA revenue generating operations, and maintain related fiscal records while providing service and support to the University community.

Make a Payment
View and/or make a payment to your Student BILL

Important Dates
View a calendar with important Student Account Payment Dates

How-To-Videos
Visit our video library for help on a variety of Student Account Services Related Topics

New Students
New on campus? Check out these helpful topics for new students

Registration Process

- Charges and payments will be reflected on the student's bill thru the student financial account.
- Action Card privileges will not work until payment has been made in full or enrollment in a payment plan for the term has been completed.
- Required payments not made by the due date will result in the class schedule being canceled.

When are Financial Aid/Scholarships/3rd Party Payments applied to the account?

- When students are awarded aid they must accept the award and fulfill any other requirements, such as signing a promissory note.
- Once Financial Aid, UA Scholarships and/or other outside resources are authorized they will show as projected credit to reduce the student's account balance.
- Non-UA scholarships will be applied to the student's account when payment is received.

Payment Deadlines

- Fall – Bill will be available on July 16th and the payment due date is August 10th at noon.
- Spring – Bill will be available on November 15th and the payment due date is December 10th at noon.

Payment in full or payment plan participation is required no later than noon on the due dates above to prevent schedule cancellation.

Payment Plan Information

- The 4 Installment Payment Plan – 25% down at time of plan enrollment which opens on July 16th. The next 3 payments are due by August 10th, September 10th and October 10th.
- If enrolled late, 3 Installment Payment Plan – 33.4% down at time of plan enrollment and the next 2 payments are due by September 10th and October 10th.

Payment Plan Information

- You must sign up for payment plan participation in order to be enrolled in the plan.
- First payment is due at sign up.
- Payment Plan fee is \$30 due at time of plan enrollment.

How can payment be made?

- Electronic checks can be made online at no cost.
- Credit Card payments are accepted online through the students financial account (includes a non-refundable convenience fee of 2.85%, \$3 minimum).
- Checks may also be mailed or brought to Student Account Services.
- International educational payments can be made online by visiting ua.flywire.com.

How do I get a refund?

All student refunds are processed via Direct Deposit with one exception:

A credit balance may be refunded back to the credit card used to pay on the account

Tuition Insurance

- The University of Alabama has partnered with Allianz Global Assistance to offer tuition insurance.
- Participation is optional and the agreement is between you and Allianz Global Assistance.
- You must purchase insurance prior to the first day of class.
- For more information, please visit: <https://www.studentaccounts.ua.edu> and click on "Current Students."

Student Account Services

Location:

1st floor of the Student Services Center – Room 105

Mailing Address:

Box 870120. Tuscaloosa, AL 35487

Office Hours: Monday-Friday 8:00-5:00

Phone: 205-348-5350

Web Site: studentaccounts.ua.edu

E-mail Address: studentaccounts@ua.edu

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