**Authorized User Account Locked & How to Reset Password**

**STEP 1** If your authorized user account is locked, it will automatically unlock in 30 minutes.

**STEP 2** Once your account unlocks, you can reset your password.

**STEP 3** To reset password, type in your email for your authorized user account and then click "Forgot Password". A new one will be emailed to you.

**Authorized Users**

Login for parents or others who have been granted access.

- Email: 
- Password: 

Forgot Password  Login

**STEP 4** When you receive your new password, you will be able to use that temporary password to log in to your authorized user account.