Student Account Services

How are Students Billed?

• All billing is electronic and can be accessed through myBama.ua.edu. *Paper bills are not mailed.*

• Students and authorized users are emailed when bills are available.

• All students' official UA email ends in @crimson.ua.edu

• Students can opt-in for text messages and add an alternate email address.

Student Account Services
THE UNIVERSITY OF ALABAMA®

Why Do I Need an Authorized User Account?

Authorized User accounts must be set up by the student and are <u>REQUIRED</u> for our office to discuss the student's financial information.

Users will receive communications from Student Account Services and can view the student's financial account, make payments, and enroll in payment plans.

Student Account Services
THE UNIVERSITY OF ALABAMA®

Billing Process

Action Card privileges _will work_ once payment has been made in full or enrollment in a payment plan for the term has been completed. **Privileges include student health center visits, athletic/sports event access, and dining dollars.**

Class schedules will be cancelled unless students fully pay their account balance or enroll in a payment plan by the due date.

Student Account Services
THE UNIVERSITY OF ALABAMA®

Payment Deadlines for Fall

- July 15th – Bills will be available. Please check
  - Student's crimson account
  - Authorized user email

- Bills are due upon receipt but must be paid no later than noon on August 11th.
  - Either by payment in full
  - Payment plan

Student Account Services
THE UNIVERSITY OF ALABAMA®

Fall Payment Plans

➤ **<u>4-Payment Plan:</u>** 25% due at enrollment and three remaining payments of 25% each
- Opens: July 15th
- Closes: July 31st

➤ **<u>3-Payment Plan:</u>** 34% due at enrollment and two remaining payments of 33% each
- Opens: August 1st

➤ The payment plan <u>enrollment fee is $30</u>, and installment dates are fixed.

How Can Payments be Made?

- <u>Electronic checks</u> are FREE.

- <u>Wire transfers</u> can be sent directly to Student Account Services. Request banking information by emailing studentaccounts@ua.edu.

- <u>Credit/debit card</u> payments can be made online, including a non-refundable convenience fee of 3% ($3 minimum). International transactions will be charged a 4.25% fee.

- <u>Paper checks and certified funds</u> can be mailed or dropped off at the SAS office for processing. Make sure to include the student's name and CWID.

Student Account Services
THE UNIVERSITY OF ALABAMA®

Scholarships/529 Payments

UA uses Backpack to receive **529 Payments, Outside Scholarships, and Third-Party Payments** electronically.

- The platform is **FREE to use**, and payments are **directly integrated with our Cashier's Office**, so we're notified the moment your payment is initiated.

- Most 529 Plans still send paper checks by mail.

- Nearly 1 in 3 families using paper checks for tuition will face a payment issue at some point so we strongly encourage **electronic payments through Backpack.**

- For more information, head to the UA External Payments Portal (QR code).

Student Account Services
THE UNIVERSITY OF ALABAMA®

Frequently Asked Questions

- ***How are refunds issued?*** Student refunds are issued as Direct Deposits except when a credit card is used to pay. In that case, the refund may be returned to the card used to pay.
    - o Direct Deposit can be set up via the "Pay Your Student Bill" link on myBama.

- ***Does the University offer tuition insurance?*** Yes, tuition insurance is available through GradGuard. For more information, visit *https://studentaccounts.ua.edu/tuition-insurance/*.

- ***What are Access Granted course materials, and why are they billed so late?*** Access Granted course materials are only charged to the student account after the add/drop deadline for the semester. Students must opt out of them through their Blackboard page if they don't want these.

Student Account Services
THE UNIVERSITY OF ALABAMA®

Things to Think About

- Pay online… it's faster! Electronic checks are free.

- Mailed payments… send them early.   It takes longer than you think!

- Federal aid…you must:
  - ✓ accept all requirements,
  - ✓ sign promissory notes,
  - ✓ and complete loan counseling.

Student Account Services

Student Services Center – Room 105

Monday – Friday: 8:00 – 5:00

(205) 348-5350

Email:

studentaccounts@ua.edu

Website:

studentaccounts.ua.edu

Student Account Services
THE UNIVERSITY OF ALABAMA®

Adding Authorized Users

Scan the code below to get step-by-step instructions.

Student Account Services
THE UNIVERSITY OF ALABAMA®